

## ALI-DECK 30 YEAR LIMITED WARRANTY

### Warranty

Canoport UK Limited (t/a Milwood Group / AliDeck) ("Milwood") warrants that for a period of 30 (ten) years, under normal use, Milwood warrants that Ali-Deck products will not split, crack, warp, splinter, rot or twist and will be free from any material or manufacturing defects.

The Warranty will be valid for a period of 30 years from the date of purchase, if any Ali-Deck Aluminium products supplied are found to be defective during this 30 year period, then Milwood shall replace the products at no charge.

This Warranty shall not cover and Milwood shall not be responsible for, costs and expenses incurred with respect to the removal of defective Ali-Deck products or the installation of replacement materials, including but not limited to labour and freight.

To make a claim under this Limited Warranty, the customer must send to Milwood within the warranty period referred to above a description of the claimed defect (including photographs of the defect) and proof of purchase.

This Warranty covers only the Ali-Deck products supplied by Milwood.

This Warranty is conditional upon:

- 1) The customer completing and sending to Milwood the attached Purchase Registration Document duly completed;
- 2) The customer complying with the Ali-deck Maintenance Schedule supplied.

### Limitations

Milwood does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any condition attributable to:

- 1) Improper installation of Ali-Deck products and/or failure to abide by Ali-Deck's installation guidelines;
- 2) Use of Ali-Deck for a use other than as prescribed in the installation guidelines or in an application not recommended by Ali-Deck's guidelines and/or any local building regulations;
- 3) Movement, distortion, collapse or settling of the ground or the supporting structure on which Ali-Deck products are installed;
- 4) Any act of God (including and not limited to flooding, hurricane, earthquake, lightning etc.), environmental condition (such as air pollution, mould, mildew, etc.), staining from foreign substances (such as dirt, grease, oil, etc.), or normal weathering (defined as exposure to sunlight, weather and atmosphere which will cause any coloured surface to gradually fade, flake, chalk or accumulate dirt or stains);
- 5) Variations or changes in colour of Ali-Deck products;
- 6) Improper handling, storage, abuse or neglect of Ali-Deck product by customer or any third party;
- 7) Ordinary wear and tear, including normal weathering, wear to paintwork or structure attributable to normal footfall or the use of stiletto shoes or spikes, discolouration, including but not limited to, sunlight, pollution, exposure etc.

Milwood shall not be bound by any statement or representation as to the quality or performance of Ali-Deck products other than as contained in this Warranty.

This Warranty may not be altered or amended except by a written agreement entered into between Milwood and the customer.

**Under no circumstances will Milwood be liable for any direct or indirect loss or damage foreseeable or otherwise, special, incidental or consequential damage, whether such damages are sought in contract, in tort (including but not limited to negligence and strict liability) or otherwise, and Milwood's liability with respect to defective products shall in no event exceed the replacement of such products.**

Provided that nothing shall exclude or restrict the Milwood Group's liability for death or personal injury resulting from any negligence or fraud on the part of the Milwood Group.

This Warranty and the relationship between the customer and the Milwood Group shall be governed by the laws of England and Wales and to the exclusive jurisdiction of the Courts of England and Wales.